

EASY READ



Prisons

Southern Queensland Correctional Centre inspection report summary 2025



QUEENSLAND
OMBUDSMAN

Inspector of
Detention Services

What we did



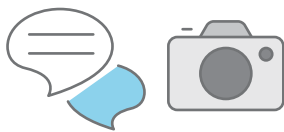
We **inspected** Southern Queensland Correctional Centre in November 2023.

Inspected means we looked at what happens at the centre.



We wanted to find out if the centre:

- treats prisoners the right way
- is clean and tidy
- has enough staff
- has good health care
- lets prisoners work or do training
- lets prisoners spend time with their children.



We talked to people and took photographs.

We talked to:

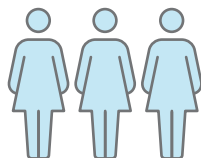
- staff at the centre
- prisoners at the centre
- people who work at the medical centre
- community workers who visit prisoners
- people who work for the government.

About the centre

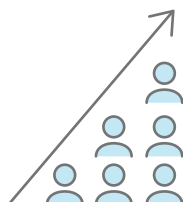


Southern Queensland Correctional Centre is a high-security prison for women.

The centre is at Spring Creek west of Brisbane. The centre is on Ugarapul and Yuggera land.



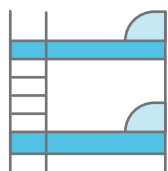
In November 2023, the centre could hold 312 women.



The number of prisoners is getting bigger.

In November 2023 the centre had 289 prisoners.

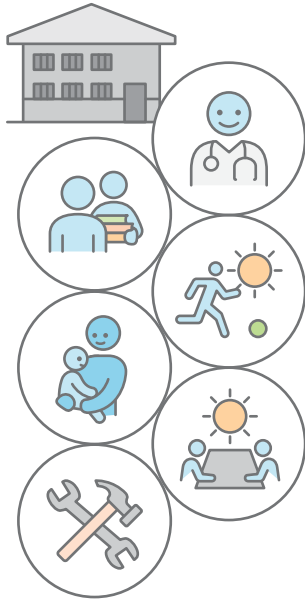
In September 2024 the centre had 348 prisoners.



Bunk beds are being put in cells so the centre can hold more prisoners.



Nearly half the prisoners at the centre are Aboriginal and Torres Strait Islander women.



The centre has:

- a medical centre
- a library
- a gym and oval
- a parent support unit where prisoners can live with young children
- an outdoor meeting area
- an industries workshop.

What we found

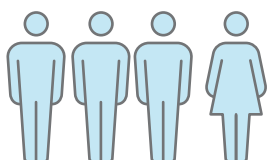


The centre is clean and tidy.



Staff treat prisoners the right way.

Staff are friendly.



Most of the staff are men.



The centre has clear rules about how it is run.



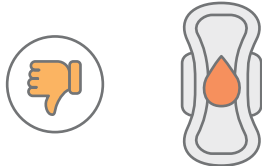
New prisoners do not get **accessible** information when they arrive at the centre.

Accessible means the information is easy for everyone to use.

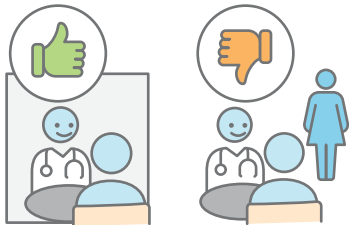


The prisoners do not get good access to health care.

They have to wait a long time to see a doctor, dentist or psychologist.



Some prisoners do not get the right things for their monthly period.

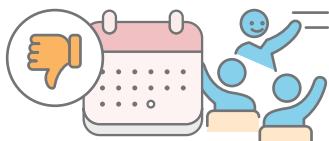


New prisoners get a health check.

Sometimes the health check is done in a big room that is not private.



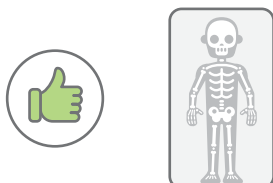
Prisoners can get a job and do training.



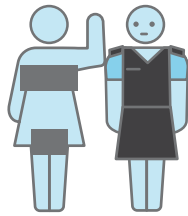
Some prisoners wait a long time for training.



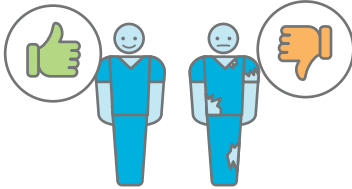
Prisoners can get legal advice.



The centre uses a body scanner to find things that are not allowed in the prison.

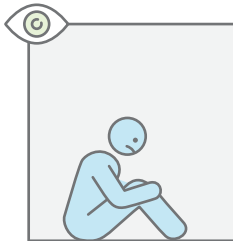


The centre does strip searches.



The prisoners wear a uniform.

Some of the uniforms are old and torn.



Sometimes prisoners who might hurt themselves are put in a special room and watched with a camera.

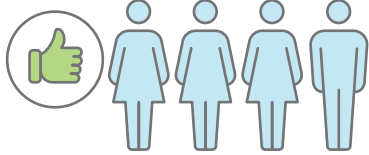


Prisoners can ask for things and make complaints.

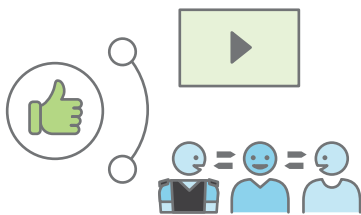


Prisoners can ask if their young children can live with them.

What we think should happen



The centre should have more female staff.



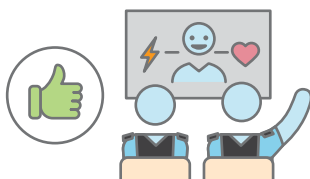
New prisoners should get **accessible** information when they arrive at the centre.

The centre could:

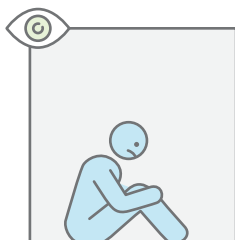
- make a video
- offer **interpreters**.

Accessible means the information is easy for everyone to use.

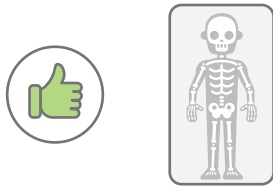
Interpreters listen to things said in one language and say them in an another language.



Staff who watch prisoners need more training about trauma.



The centre needs a better way to watch prisoners who might hurt themselves.



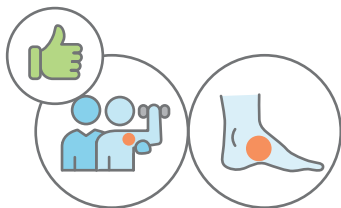
The centre should use a body scanner all the time and stop strip searches.



Prisoners should get better access to health care.



Prisoners should not have to wait so long to see a doctor, dentist or psychologist.



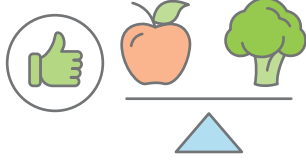
Prisoners should be able to see other health workers like physios and podiatrists.



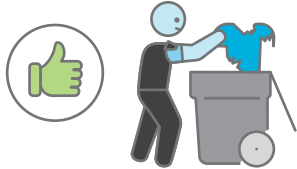
Health checks should be done in a private room.



All prisoners should get the right things for their monthly period.



The next food review should include a dietician.



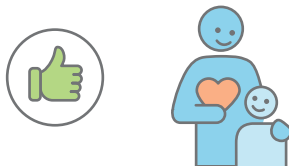
The centre should throw away old and torn uniforms.



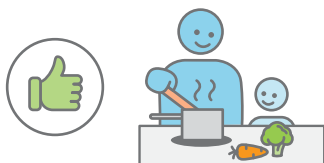
The centre should offer more training.



The library should have better legal information.



Prisoners with children should have more parent and child programs.



Prisoners should be able to cook and wash for their children.



Children who live at the centre should have an outdoor play area.

What happens next



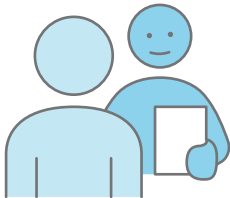
We wrote a report about what we saw at Southern Queensland Correctional Centre.

This is a summary of the report.



We cannot make changes at the centre.

But our report is about the things that should change.



We gave our report to:

- Queensland Corrective Services
- West Moreton Hospital and Health Service
- Queensland Parliament.

They will use our report to decide whether to change things at the centre.



We put the report on our website.



You can ask for a copy of the report.

Who we are

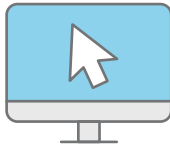


We are a team of people who inspect detention services in Queensland.



We want detention services to be **humane**.

Humane means people are treated the right way.



You can read more about us.

Ask for a copy of our *Easy Read Inspector of Detention Services – What we do*.

It is on our website.

How to contact us

We are a special team of the Queensland Ombudsman.



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131 450



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We acknowledge the Traditional Owners of the land throughout Queensland and their continuing connection to land, culture and community. We pay our respects to Elders past, present and emerging.

This Easy Read document is a cut down version of the full report, *Southern Queensland Correctional Centre inspection report*. It does not tell everything that we do. It is a way to help more people find out about what we do. Our website tells you more.

