

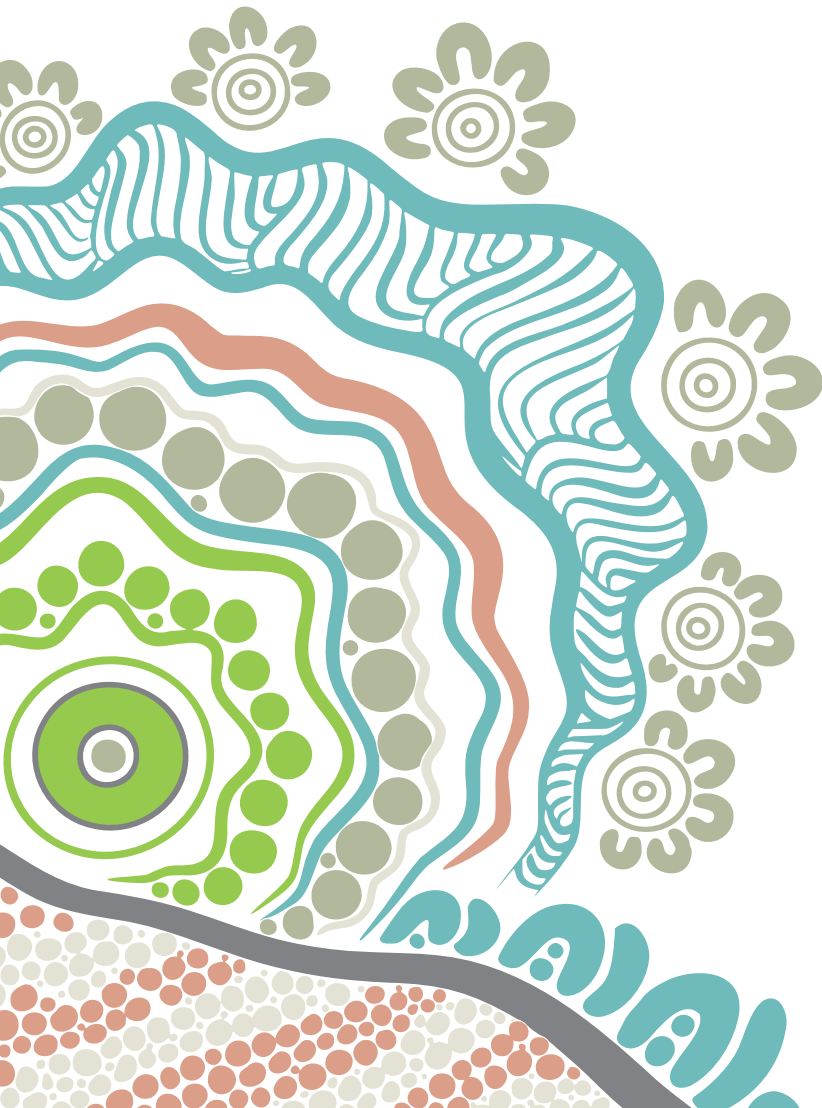
EASY READ



Watch-houses

Inspector of Detention Services

What we do



Inspector of
Detention Services

Who we are



We are a team of people who **inspect** detention services in Queensland.



Inspect means we look at what is happening at the watch-house.



We want to make watch-houses better.



We are **independent** inspectors.

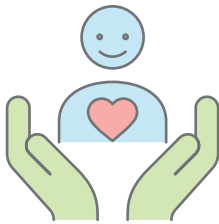
Independent means we do not work for the watch-house.

Watch-houses can't tell us what to do.

Why we inspect watch-houses



We inspect watch-houses to find out if they are doing the right thing.



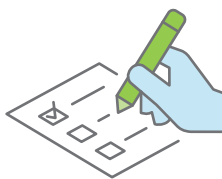
We want watch-houses to be **humane** places.

Humane means people are treated the right way.



We want to know you feel safe.

What happens when we visit



We check if the watch-house staff follow the rules.



We take photographs of the watch-house and talk to people who:

- work at the watch-house
- are held at the watch-house.



We will ask you:

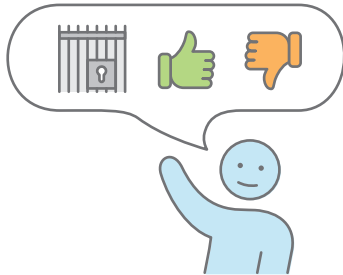
- what happened when you arrived
- if you feel safe
- if you know your rights
- if you are treated with respect
- if you get health care
- if you get to exercise outside
- if you have good food
- if you know why you are in a watch-house.



We inspect Brisbane City Watch-house and Southport Watch-house every 5 years.

We can inspect any watch-house when we want to.

You can talk to us



You can talk to us about the watch-house.

You can tell us about things that are not right.



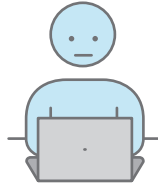
Anything you tell us about the watch-house is private and confidential.

We will not talk to the watch-house staff about what you say.



With your help, we can find ways to make the watch-house better.

We will write a report



We will write a report about the watch-house after we inspect it.

We will say what we think should change.



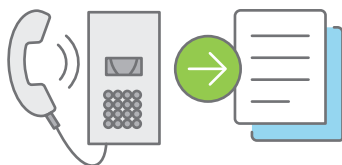
Our report might suggest ways to make the watch-house better.

We can't force the watch-house to make these changes.



We will give our report to the Queensland Police Service and the Queensland Parliament.

They will use our report to decide whether to change things in the watch-house.



We will put the report on our website.

You can ask for a copy of the report.

How to contact us

We are a special team of the Queensland Ombudsman.



Phone

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Mail

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Brisbane
Queensland 4001



Interpreter

131 450



Speak & Listen

1300 555 727



Website

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We acknowledge the Traditional Owners of the land throughout Queensland and their continuing connection to land, culture and community. We pay our respects to Elders past, present and emerging.

This Easy Read document is a cut down version of our services. It does not tell everything that we do. It is a way to help more people find out about what we do. Our website tells you more.

